

# ERNEST “TONY” RIGDON III

## OBJECTIVE

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A challenging position in Information Technology where I can utilize my education and experience.

## EDUCATION

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May 2004 Truman State University Kirksville, MO

- **Bachelor of Science, Computer Science**
- **Magna cum laude - G.P.A. 3.9/4.0 in major, 3.83/4.0 overall**
- 2004 Outstanding Computer Science Graduate Nomination
- Who's Who in American Colleges & Universities
- 1999, 2000 USAF Academy National Character & Leadership Symposium participant
- CompTIA A+ certified – Dec 2006
- CompTIA Network+ certified – Jan 2007

## EXPERIENCE

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Mar. 2005 – Nov. 2006 Missouri Lions Eye Research Foundation Columbia, MO

### ***Timing/Logistics Coordinator***

- Responsible for timing of triathlons using RFID technology
- Worked with state and local agencies, secured all applicable permits for 6 annual triathlons
- Supervised up to 20 volunteers during setup and take down of triathlon race sites
- Produced course maps using GPS technology and programs such as Freehand and Photoshop
- Initiated and developed interactive course maps making use of Google Maps API
- Helped maintain and updated six race websites using software such as FrontPage, Dreamweaver, PHP, and MYSQL

Jan. 2001 – Mar. 2005 Truman State University Kirksville, MO

### ***Technical Support Specialist***

- Supported clients in resolving issues with computer operating systems, email, network accounts, spyware/viruses, hard drive failures, network connectivity issues, and printers
- Managed the migration of the Science Division computers to Active Directory
- Provided emergency assistance to faculty with Audio/Visual needs in classrooms
- Troubleshoot and replaced network switches and wiring
- Performed RF site survey and installed Cisco WiFi access points throughout campus

Aug. 2000 – Jan. 2001 Saint John's Health System Springfield, MO

### ***Computer Inventory Specialist***

- Performed detailed inventory of computers, software, and computer peripherals
- Collaborated with medical professionals to inventory mission critical computers and software while maintaining 100% up time

Jan. 2000 – Apr. 2000 Briargate Media Colorado Springs, CO

***Website Development Intern***

Assisted in development of website for distribution of syndicated programs

Jan. 1996 – Jan. 2000 College of the Ozarks Point Lookout, MO

***Help Desk Technician***

- Supported students and faculty over the phone
- Provided on site technical support with computer software, hardware, and printer issues
- Assisted with Novell Netware connectivity issues

## SKILLS

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- Programming in: C++, PHP, Java, VB
- MySQL Database administration
- Website design and administration
- Network (WiFi & wired) installation, configuration, & troubleshooting
- Helpdesk support
- Computer assembly, installation, and repair
- Computer peripheral installation, support, and repair
- A/V support and repair
- Proficient in the use and support of all Microsoft Office applications.
- Microsoft Windows 2000, XP, & 2003 administration and support.

## ACTIVITIES & LEADERSHIP POSITIONS HELD

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- Accomplished Triathlete & member of Columbia Multisport Club
- President - Truman State University Triathlon and Running Club
- Volunteer Leader - Playground construction, Harlan, KY
- Cross-cultural Training - Volunteer construction work in Papua New Guinea
- Participant - IBM sponsored programming competition
- Leadership training – Focus on the Family Institute

## REFERENCES

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Karl Rauscher – Executive Director, Bell Labs Network Reliability & Security Office, Alcatel-Lucent

Mark Livesay – Associate Director, Missouri Lions Eye Research Foundation

Scott Ellis – Dean of Science Division, Truman State University

Additional references & reference contact information available upon request.

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